

# WHATS NEW 2017

## Mailing Address Change

Our mailing address has changed to P.O. Box 5252 Merivale Nepean, ON K2C 3H5. Please feel free to drop in and see us at the office at 211 Colonnade Rd, K2E 7K3.

## Contacts

The phone number 613-843-7017 is no longer valid. Please use the snow line 613-276-2066 or the office 613-224-2232. Email: info@andyslawnandsnow.ca

## Website

[andyslawnandsnow.ca](http://andyslawnandsnow.ca)

## Price Increases

Please note, that due to the high cost of maintenance with our equipment, high cost of diesel in the winter, programs that aid in the efficiency of the service, and minimum wage increases. 2018-2019 prices will be increasing. You can expect to see single driveways go to \$290.00 plus tax and doubles going to \$325.00 plus tax for the season. Walkway shoveling will also be increasing to \$135.00 plus tax for the season.

For this year, some will see a small increase in the services. While most will be grandfathered until 2018 season.

We tried for as long as we could to keep the prices low but if we continue to do this we will no longer be able to run a business.

We took a real beating last year and while a lot of customers did pay the extra fee (thank you) many did not. So a decision was made that going forward the prices will increase and be in line with other snow contractors. Going forward if we surpass the 250cm cap a \$10.00 charge per visit will be billed at the end of the season. Check the website for snow accumulations throughout the season as there will be no warnings sent.

## Bus routes and high traffic areas

Please note, that if you live on a bus route, high traffic areas, or are subjected to repeated city sidewalk plows you will see a price increase immediately. We can no longer afford to come back three to five times to keep clearing it.

## GPS system piloted

- It was with deep sadness and frustration that the GPS system piloted 2015 and part of 2016 turned out to be an epic failure. Half way into the season the GPS system that we had thought was going to supply you with automatic updates did not perform the function it was supposed to. Decision was made to cancel that contract with that supplier. All units had to be ripped out and new units installed. Unfortunately, we could not get all the data into the new system before the snow hit. We are working on this throughout the summer and we are hoping to have this in place for the upcoming season. Please be patient while we work these kinks out. Please check the website also during a storm as we are now able to update it live.

## Staking

Please note that no one will receive their staking markers until the contract has been returned to the office with payment. Regrettably, a lot of people received the service but neglected to pay for it. Please also note that if paying by credit card, full payment is required upfront. Please DO NOT dispose of the stakes at the end of the season. We will come by and pick them up. Please be sure to read the service details on your contract before signing.

## **EARLY BIRD DRAW 2017 SEPTEMBER 15th**

For all, who have their snow contracts returned to the office on or before September 15th you will be automatically entered into our early bird draw. Contest winners will be notified by phone. List of winners will be posted on the website by the end of September.

### **Early Bird Prizes 2017**

1<sup>st</sup> prize : Free snow clearing for the season  
2<sup>nd</sup> prize: (2) day passes to LeNordique  
3<sup>rd</sup> prize : \$100.00 gift certificate of your choice

### **Winners of Early Bird draw 2016**

1<sup>st</sup> prize : Peter Kerslake  
2<sup>nd</sup> prize: Wayne Davidson  
3<sup>rd</sup> prize : Murray Minkus

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**WE WOULD LIKE TO THANK EACH AND EVERY ONE OF OUR CUSTOMERS FOR THEIR CONTINUED SUPPORT. WE HOPE YOU HAVE A SAFE AND JOYOUS SUMMER. SINCERELY, ANDY , CINDY , AND STAFF**